



REMAINING CHALLENGES FOR EU-WIDE INTEGRATED TICKETING AND PAYMENT SYSTEMS

Annex IV

GRIMALDI | STUDIO
LEGALE



Valdani Vicari & Associati
ECONOMICS & POLICY

WAVESTONE

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Lists of stakeholders consulted

Table 1 List of interviewed project coordinators

| Project | Transport mode | Project coordinator |
|----------------------------------|--|-----------------------------|
| EU Travel | European/cross-border multimodal journey planner | Inlecom |
| European Traveller's Club | Account-Based Ticketing | ACCEPT Institute |
| Full Service Model | IT solutions for rail ticket B2B distributions | Deutsche Bahn |
| Smart Ticketing Alliance | Regional and national electronic ticketing systems for public transport. | ITSO Ltd and GlobalPlatform |
| Bon Voyage | Deployment of Intelligent Transport Systems in the field of road transport and for interfaces with other modes of transport. | Università di Roma |

Table2 List of stakeholder to be contacted for targeted interviews and within the Study's surveys

| Organization | Sector/transport mode | Member State |
|---|--------------------------------------|-----------------|
| Ruter | Metro, trams, buses, ferries, trains | Norway |
| Transport for London | Local transport | UK |
| Mastercard | Financial services | EU |
| Wizway | Road and Rail | EU |
| GoEuro | Road, Rail, Air | EU |
| UITP | Public transport | EU |
| French Ministry | Public authority | France |
| The Finnish Transport Agency | Roads, railways and waterways | Finland |
| Academy for Urban Development Logistics & Mobility | Academic | The Netherlands |
| AECOM | Multimodal | International |
| AFIMB (French agency for multimodal information and smart-ticketing) | Multimodal | France |
| AGCM: Autorità garante della concorrenza e del mercato | Public Authority | Italy |
| Airlines for Europe | Airways | EU |
| Aleph | Multimodal | Italy |
| Amadeus IT Group SA | Multimodal | |

| Organization | Sector/transport mode | Member State |
|--|------------------------|------------------|
| | | Spain |
| Antimonopoly Office of the Slovak Republic | Public Authority | Slovak |
| ATM, Autoritat del Transport Metropolità | Railway, coaches, tram | Spain |
| Authority for Consumers and Markets | Public Authority | The Netherland |
| Autorità di Regolazione dei Trasporti: art@autorita- trasporti.it | Public Authority | Italy |
| Autorité belge de la concurrence | Public Authority | Belgium |
| Autorité de la concurrence, France | Public Authority | France |
| Belgian Mobility Card s.a./n.v. | Local transport | Belgium |
| Card4B systems | Multimodal | Luxembourg |
| BeNe Rail International | Railway | Belgium |
| BEUC (The European Consumer Organisation) | Consumer Organisation | EU |
| BLIC | Tram, coaches | Germany |
| BMT Group Ltd | Multimodal | United Kingdom |
| Bonvoyage | Multimodal | Italy |
| Brittany Ferries | Ferries | France and Spain |
| Bundeskartellamt | Public Authority | Germany |
| Bundeswettbewerbsbehörde (Federal Competition Authority) | Public Authority | Austria |
| Bundesministerium für Verkehr, Innovation und Technologie | Public Authority | Switzerland |
| Calypso Networks Association | Multimodal | International |
| Cargolux | Air | Luxembourg |
| Centro, the Integrated Transport Authority for the West Midlands | Multimodal | UK |
| CHAPS | Multimodal | Czech Republic |
| CIVITAS Secretariat C/o | Multimodal | Eastern Europe |
| CNA (Calypso Networks Association) | Multimodal | EU |
| CNMC: Comision nacional de los mercados y la competencia | Public Authority | Spain |
| Commission on | Public Authority | Bulgaria |

| Organization | Sector/transport mode | Member State |
|---|------------------------|--------------------------|
| Protection of Competition | | |
| Comisión Nacional de los Mercados y de la Competencia | Public Authority | Spain |
| Competition and Consumer Protection Commission | Public Authority | Ireland |
| Competition and Markets Authority (CMA) | Public Authority | UK |
| Competition Council of the Republic of Lithuania | Public Authority | Lithuania |
| Competition Office of Latvia | Public Authority | Latvia |
| Competition Protection Agency | Public Authority | |
| Confturismo – Confcommercio | Multimodal | Italy |
| Consorcio Regional de Transportes de Madrid | Railway, coaches, tram | Spain |
| Continental Airlines | Air | United States of America |
| DB, Deutsche Bahn AG | Railway | Germany |
| Direction générale de la concurrence | Public Authority | Belgium |
| Department for Transport Great Minster House | Public Authority | United Kingdom |
| Easyjet | Air | United Kingdom |
| ECTAA (The European Travel Agents' and Tour operators' associations) | Multimodal | EU |
| Edinburgh Napier University | University | UE |
| Eesti Turismifirmade Liit | Multimodal | Estonia |
| EMTA, European Metropolitan Transport Authorities | Multimodal | EU |
| EMVCo LLC: | Multimodal | International |
| EPOMM - European Platform on Mobility Management | Multimodal | EU |
| EPTO, association of the European Passenger Transport Operators | Multimodal | EU |

| Organization | Sector/transport mode | Member State |
|--|------------------------|----------------|
| ERAA (European Regions Airline Association) | Airways | EU |
| ERTICO – ITS Europe | Multimodal | EU |
| EESTI – Estonian Competition Authority | Public Authority | Estonia |
| ETOA Lt European tourism association | Multimodal | EU |
| ETTSA (European Technology & Travel Services Association) | Multimodal | EU |
| European Travel Commission | Public Authority | EU |
| Eurostar International Limited | Railway | EU |
| EuTravel | Multimodal | UE |
| Hellenic Competition Authority | Public Authority | Greece |
| FAT-A - Federated Association of Travel & Tourism Agents | Multimodal | International |
| Finnair | Air | Finland |
| Finnish Transport Safety Agency | Public Authority | Finland |
| Florence School of Regulation, Transport Area | Academic | Italy |
| Focus, Association for Sustainable Development | Multimodal | International |
| G.A.L. Fondazione per lo sviluppo dell'Oltrepo Pavese | Multimodal | Italy |
| German Association of Passenger Rail Authorities | Rail | Germany |
| GEST | Public Authority | IT |
| IARO (International Air Rail Organisation) | Rail/Airways | International |
| Ile-Francence Mobilités (STIF) | Railway, coaches, tram | France |
| IMT-IP (Institute for Mobility and Transport) | Multimodal | Portugal |
| Indra | Multimodal | Spain |
| INIT innovation in traffic systems SE | Multimodal | International |
| Innovation center for mobility and societal change (InnoZ) | Multimodal | Germany |
| Institute for Transport | Academic | United Kingdom |

| Organization | Sector/transport mode | Member State |
|---|------------------------|----------------|
| Studies (ITS) University of Leeds | | |
| INTECS | Multimodal | Italy |
| Intergovernmental Organisation for International Carriage by Rail (OTIF) | Railway | International |
| International Air Transport Association (IATA) | Air | International |
| International Rail Transport Committee (CIT) | Railway | International |
| International Road Transport Union | Road transport | International |
| IRU (International Road Transport Union) | Road transport | EU |
| ITL - Istituto sui trasporti e la logistica | Academic | Italy |
| ITSO | Multimodal | UK |
| Karlsruher Verkehrsverbund GmbH | Railway, coaches, tram | Germany |
| KISIO-Digital Solutions | Multimodal | France |
| Konkurrencestyrelsen – Competition and Consumer Authority | Public Authority | Denmark |
| KORID LK- Coordinator of the integrated public transport in Liberec Region | Multimodal | Czech Republic |
| Liikennevirasto Finnish Transport Agency | Coaches, tram | Finland |
| Lufthansa Group | Air | Germany |
| MaaS Alliance | Multimodal | UE |
| Magyarország Hungarian Competition Authority | Public Authority | Hungary |
| Maike Puhe, Karlsruhe Institute of Technology (KIT), Institute for | Academic | Germany |

| Organization | Sector/transport mode | Member State |
|--|-----------------------|-----------------|
| Technology Assessment and Systems Analysis (ITAS) | | |
| MÁV-START Zrt. | Railway | Hungary |
| Ministry of transport | Public Authority | Latvia |
| Ministry of Enterprise and Innovation | Public Authority | Sweden |
| Ministry of the sea, transport and infrastructure | Multimodal | Croatia |
| Ministry of Transport, Information Technology and Communications | Public Authority | Bulgaria |
| Ministry of Economic Affairs and Communications | Public Authority | Estonia |
| Meridiana Airlines | Air | Italy |
| Ministry for Transport, Innovation and Technology | Public Authority | Austria |
| Ministry Of Transport, DG Public Transport Italy | Public Authority | Italy |
| Ministry of Infrastructure and Public Works / ILT / Rail and Road transport | Multimodal | The Netherlands |
| Ministry of Infrastructure | Public Authority | Slovenia |
| Ministry of National Development | Multimodal | Hungary |
| Ministry of Transport - Department of Railway and Combined Transport | Multimodal | Czech Republic |
| Ministry of Transport and Communications of the Republic of Lithuania | Public Authority | Lithuania |
| Ministry of Transport of Latvia | Public Authority | Latvia |
| Moovel Group GmbH | Multimodal | Germany |
| National Trasport | Public Authority | Ireland |
| Netherlands Institute for Transport Policy Analysis | Academic | The Netherlands |
| NFC Forum | Multimodal | International |
| OASA | Coaches | Greece |
| Office for Competition and Consumer | Public Authority | Poland |

| Organization | Sector/transport mode | Member State |
|--|---|-------------------|
| Protection | | |
| Office for the protection of Competition | Public Authority | Czech Republic |
| OLTIS Group a.s. | Multimodal | Czech Republic |
| ORGANISATION FOR CO-OPERATION BETWEEN RAILWAYS (OSJD) | Railway | International |
| Österreichische Forschungsgesellschaft Straße-Schiene-Verkehr (FSV) | Railway | Austria |
| Pro Bahn | Railway | Germany |
| Public Works Department | Multimodal | Cyprus |
| Rail Delivery Group | Railway | United Kingdom |
| RailNetEurope | Railway | EU |
| Railway Administration Executive Agency | Railway | Bulgaria |
| RATP (Régie Autonome des Transports Parisiens) | Multimodal | France |
| Road Transport and Civil Aviation Policy Department | Chief specialist of Road Transport Division | Lithuania |
| RTM - Régie des Transports de la Ville de M-rseille - Transport Authority of the City of Marseille: | Coaches | France |
| Samtrafiken i Sverige AB | Swedish Public Transport | Sweden |
| Scandinavian Airlines (SAS) | Air | Sweden |
| Schweizerische Bundesbahnen (SBB) | Railway | Switzerland |
| SJ AB | Railway | Sweden |
| South East Europe (SEE) Tourism Expert Group (TEG) Regional Cooperation Council | Multimodal | South East Europe |
| SPF Mobilité et Transports | Multimodal | Belgium |
| Swedish Transport | Public Authority | Sweden |

| Organization | Sector/transport mode | Member State |
|--|-----------------------|----------------------------|
| Administration (STA) | | |
| Systex | Multimodal | United Kingdom |
| Thales Revenue Collection Systems (RCS) | Multimodal | EU |
| Thalys | Railway | Belgium |
| The Italian National Research Council (CNR) | Research institution | Italy |
| The Nordic Public Transport Interface Standard | Multimodal | Sweden |
| TRAFIKSELSKABET MOVIA | Railway, coaches | Denmark |
| Trainline | Coach and Rail | Italy France Germany |
| Transport and Telecommunication Institute – TSI | Academic | Latvia |
| Transport Operations Group (TORG) of Newcastle University School of Engineering | Academic | United Kingdom |
| Travelport | Multimodal | International |
| Trenitalia | Railway | Italy |
| TST (Tecnologías Servicios Telemáticos y Sistemas) | Multimodal | Spain |
| UAB Kauno autobusai | Coaches | Lithuania |
| UITP (International Association of Transport) | Multimodal | EU |
| Unicard Ltd | Multimodal | UK |
| Unife (Association for the railway supply industry) | Railway | EU |
| University of Aegean | Professor | Greece |
| University of Gdansk | University | Poland |
| University of Pisa | Academic | Italy |
| University of Zagreb, Faculty of Transport and Traffic Sciences | Academic | Hungary |
| Urban Transport Group | Multimodal | UK |
| VDV eTicket Service GmbH & Co KG | Multimodal | Germany |
| VDV-KA-KG Association of German Transport Companies | Multimodal | Germany |
| VISA | Payment System | EU |

| Organization | Sector/transport mode | Member State |
|--|--------------------------|-----------------|
| Vlaams Ruraal Netwerk (VRN) | Multimodal | Belgium |
| Volotea | Air | Spain |
| Voyage-SNCF | Railway | France (mainly) |
| VTI | | Sweden |
| VTT Expert Services Ltd | Multimodal | Finland |
| Water Bus | Water bus | The Netherlands |
| West Yorkshire Metro | Public Authority | UK |
| Združenje turističnih agencij Slovenije | Multimodal | Slovenia |
| Zeppelin University | University | Germany |
| Zürcher Verkehrsverbund | Multimodal | Switzerland |
| VISA | Payment service provider | United Kingdom |

Table 3 List of Stakeholders interviewed for fare data access

| Stakeholder | Country | Type of stakeholder |
|--|----------------|---|
| National Commission for Markets and Competition | Spain | Competition authority |
| Competition and Consumer Affairs Authority | Malta | Competition authority |
| Cendis | Czech Republic | Research Institute |
| Regiojet | Czech Republic | Provider |
| Leo Express | Czech Republic | Provider |
| Ministry of Innovation and Technology, Department for Transport Services | Hungary | Ministry |
| Centre for Research and Technology | Greece | Research Institute |
| AustriaTech | Austria | Agency under the Ministry of Transport |
| Delijn | Belgium | Provider |
| ITS-Romania | Romania | NGO |
| AFIMB | France | Agency under the Ministry of Ecological and Solidarity Transition |
| Institute for Transport and Economy | Slovakia | Research Institute |
| Institute of Public Transportation | Slovakia | Research Institute |
| Taksilitto | Finland | Provider |

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