

<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Directorate-General for Mobility and Transport</p> 	<p><b>Public Consultation on Air Passenger Rights</b></p> <p><b>Stakeholder Hearing</b></p> <p><b>28 June 2010</b></p> <p><b>rue Belliard 99 – 1040 Brussels</b></p> <p><b>Meeting room: JDE 62</b></p> <p><b>PROGRAMME</b></p>	 <p><i>European Economic and Social Committee</i></p>
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- 09.15 – 09.55** Registration
- 10.00 – 10.15** Introduction by **Siim KALLAS**, Vice-President, European Commission in charge of Mobility and Transport
- 10.15 – 10.30** Introduction by **János TÓTH**, President of the Transport, Energy, Infrastructure and the Information Society Section, European Economic and Social Committee
- 10.30 – 11.20** Panel and discussion on Regulation (EC) 261/2004 "APR Regulation"  
Moderator: **Marjeta JAGER**, Director, Directorate-General for Mobility and Transport, Directorate A "General Policy"  
Speakers:  
**David KENDRICK**, UK Civil Aviation Authority (UK CAA), UK National Enforcement Body  
**Athar HUSAIN KHAN**, General Manager for Policy, Infrastructure and Environment, Association of European Airlines (AEA)  
**Christopher IRWIN**, Vice-Chairman, European Passenger Federation (EPF)
- 11.20 – 12.10** Panel and discussion on Regulation (EC) 1107/2006 "PRM Regulation"  
Moderator: **Salvatore D'ACUNTO**, Head of Unit, Directorate-General for Mobility and Transport, Unit A4 "Services of general economic interest, passengers' rights & infringements"  
Speakers:  
**Cinzia MARIANI**, Ente Nazionale per l'Aviazione Civile (ENAC), Italian National Enforcement Body  
**Koen VERMEIR**, Director for Aeropolitical & Industry Affairs, International Air Carrier Association (IACA)  
**Brunon GAURIER**, Expert Group on Transport, European Disability Forum (EDF)

- 12.10 – 13.00** Panel and discussion on Regulation (EC) 889/2002 "Liability Regulation"  
Moderator: **Flor DIAZ PULIDO**, Head of Air Passenger Rights Sector,  
Directorate-General for Mobility and Transport, Unit A4 "Services of general  
economic interest, passengers' rights & infringements"  
Speakers:  
**Bernadette MOHME**, European Consumer Centre in Germany  
**Michael GILL**, Senior Legal Counsel, International Air Transport  
Association (IATA)  
**Monique GOYENS**, Director General, The European Consumer Organisation  
(BEUC)
- 13.00 – 14.30** *Lunch Break*
- 14.30 – 15.00** Discussion of issues not covered by EU legislation (rescheduling, "no-show",  
on-line reservations, space)  
Moderators: **Salvatore D'ACUNTO** and **Flor DIAZ PULIDO**  
Speakers:  
**Jacek KRAWCZYK**, Member of the European Economic and Social  
Committee  
**Andrew KELLY**, Director of Corporate Affairs Aer Arann and vice-  
Chairman of ERA's Industry Affairs Work Group  
**Conchy MARTIN REY**, Confederación de Consumidores y Usuarios  
(CECU)
- 15.00 – 15.50** Panel and discussion on Regulation (EC) 1008/2008 "Air Carrier Insolvency"  
Moderator: **Gilles GANTELET**, Deputy Head of Unit, Directorate-General  
for Mobility and Transport, Unit E1 "Internal Market, Air Transport  
Agreements and Multilateral Relations"  
Speakers:  
**John HANLON**, Secretary General, European Low Fares Airline Association  
(ELFAA)  
**Isabelle LEROY**, Deputy Secretary General, European Travel Agents' and  
Tour Operators' Association (ECTAA)  
**Hans DE CONINCK**, Expert Tourism and Alternative Dispute Resolutions,  
Test Achats/Test Ankoop
- 15.50 – 16.15** AOB
- 16.15 – 16.30** Closing remarks by **Marjeta JAGER**, Director, Directorate-General for  
Mobility and Transport, Directorate A "General Policy"