



# Passenger multimodality workshop

25 - 27 Feb 2019

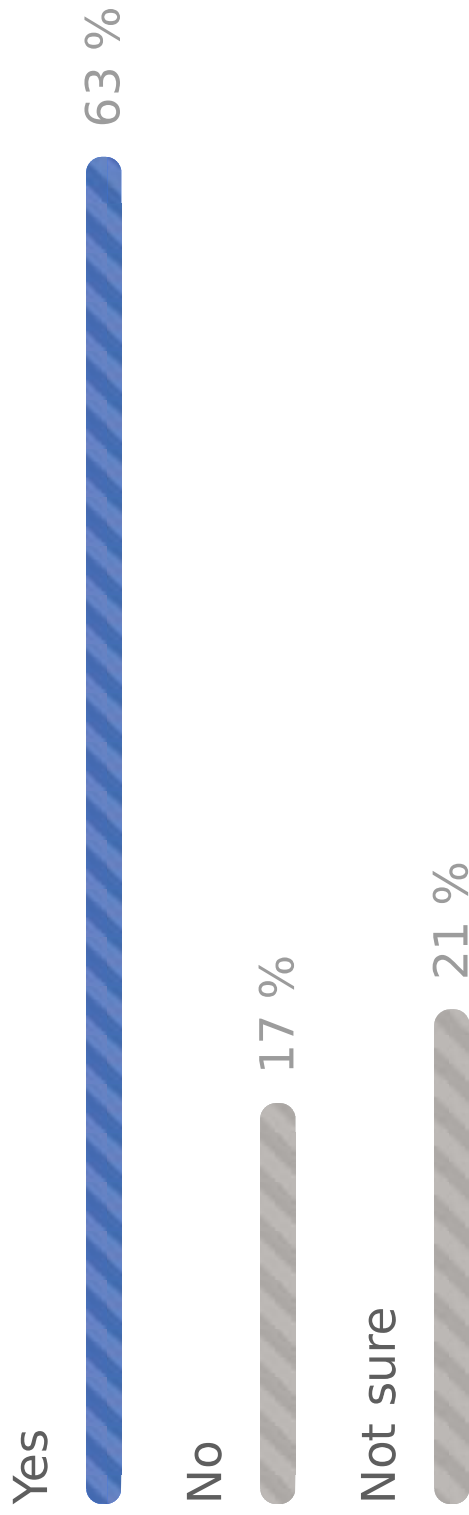
Poll results

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## Shall there be EU-wide specifications on interface/API to foster interoperability of ticketing systems?

078



## Do you think that the EU should intervene on access to ticketing systems and access to fare data?

088

Yes, in the form of a legal act



Yes, in the form of guidance including on public service contract



No

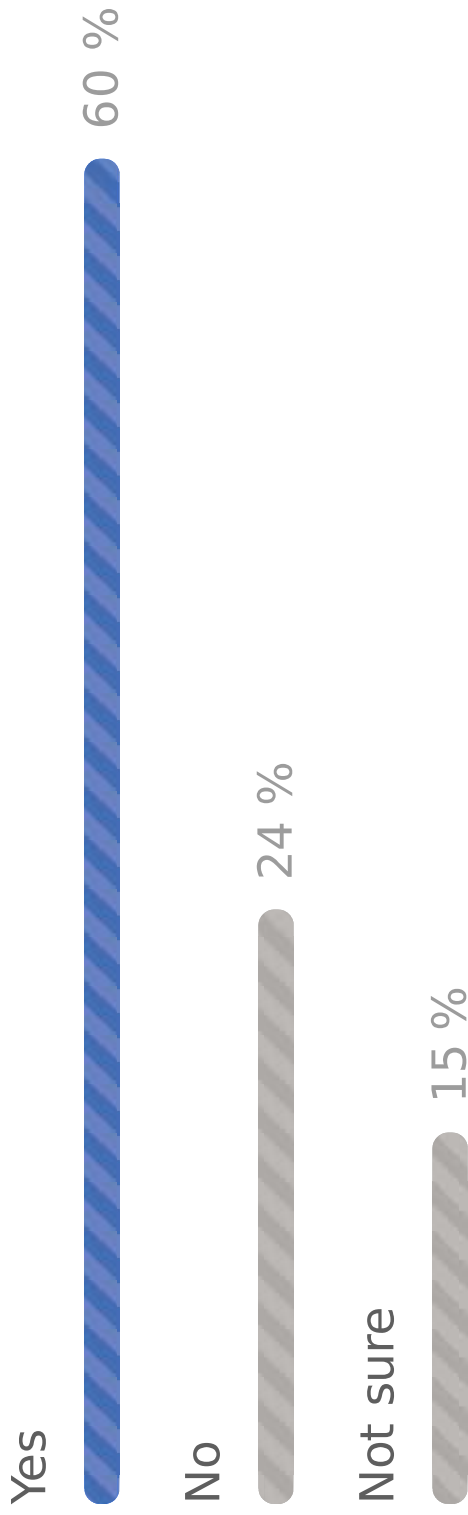


Not sure



## Shall the EC set up an expert group to build a 'code of conduct'?

086



Passenger Rights - legal gaps (1/2)

080

**Do you agree with the legal gaps / problems identified in the report (information on accessibility, enforcement, liability of operators, general information)?**

Yes

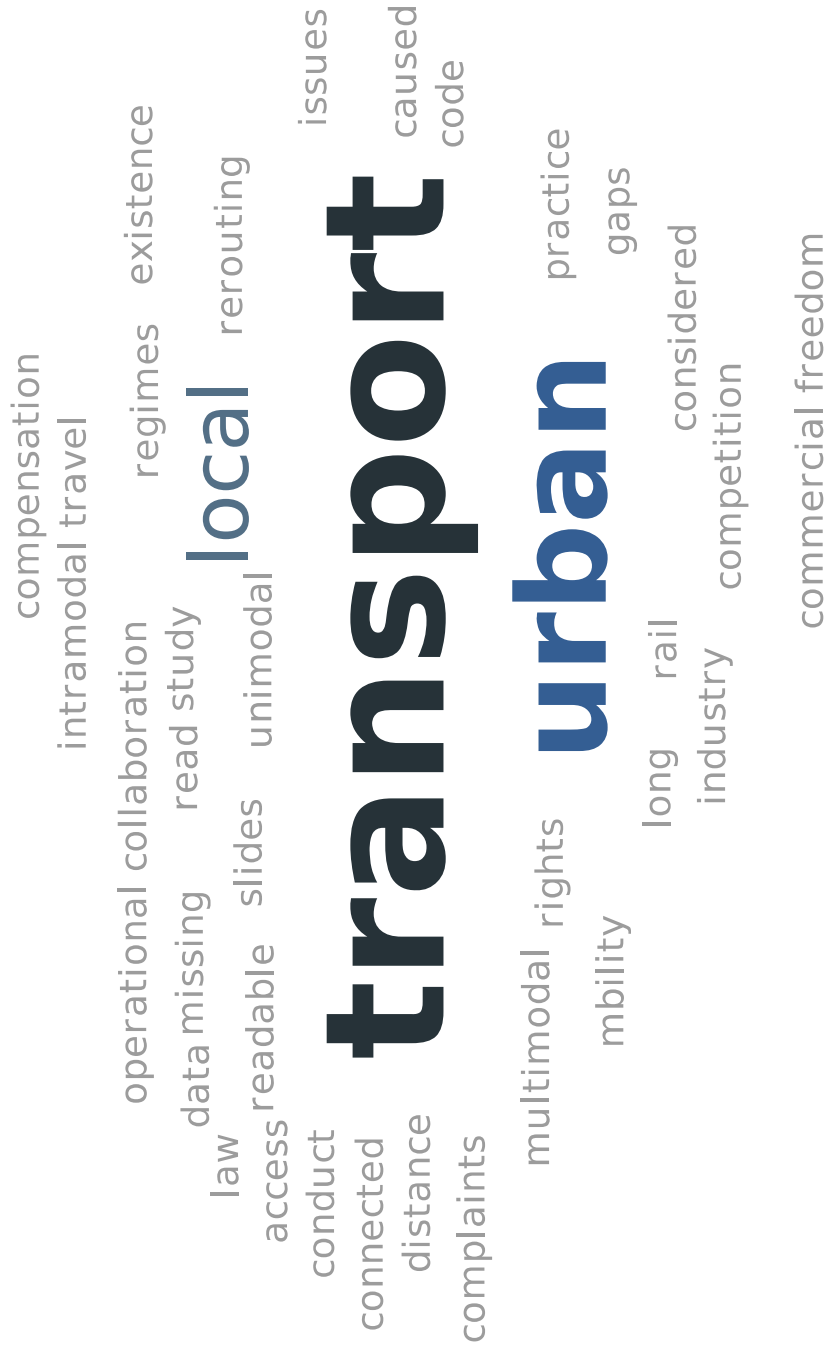


No



# What is missing? Is there another legal gap we could have looked at? (keyword)

0 1 8



## Should the EU intervene to address these legal gaps ?

082

Yes, rather sooner than later



Yes, but we can still wait – medium term (more evidence, more political support, etc.)



Maybe, but in the long term



No, there is no scope for intervention (leave it to the market)





Passenger Rights - possible EU action (1/2)

085

**If the EU would intervene, which approach should be selected?**  
(1/2)

Self-regulation (e.g. codes of conduct, good practices, etc. on voluntary basis)



Soft-law measures (e.g. guidelines or recommendations)



Legislative intervention (e.g. revision of existing regulations to extend their scope)



Mix of soft measures (a + b)



Passenger Rights - possible EU action (1/2)

085

**If the EU would intervene, which approach should be selected?**  
(2/2)

Mix of soft & legislative measures (a or b + c)



29 %