



**Conference on "Delivering EU-wide multimodal travel information, planning and ticketing services: dream or reality?"**

by Directorate-General for Mobility and transport, European Commission.

**19 November 2018, Brussels, CCAB, room 0A**

Agenda:

- 8h30: Welcome coffee and registration  
Registration at info desk, welcome coffee in front of room CCAB/OA
- 9h15 – 9h30: Opening by Mr Matthew Baldwin, Deputy Director-General DG MOVE
- 9h30 – 9h45: Keynote speech by Transport Commissioner Mrs Violeta Bulc
- 9h45 – 10h45 **Session 1: EU-wide multimodal travel information services and route planning**  
*The European legal framework on EU-wide Multimodal Travel Information Services enables the interoperable access to a wide range of public and private multimodal datasets and facilitates distributed journey planning in the EU. This session will explore how Member States and various implementers' preparations for this important milestone are going.*
- Moderator:**
- Ms Claire Depré, DG MOVE, Head of Unit Sustainable & Intelligent Transport
- Speakers:**
- Mr Francesco Pignatelli, DG JRC, Project leader
  - Mr Bernard Schwob, AFIMB Director
  - Ms Kasia Bourée, Transmodel, Project leader
  - Mr Christophe Duquesne, NeTEx, Expert
  - Mr Frank Daems, Ertico, Senior Manager
- 10h45 – 11h00: Coffee Break
- 11h00 – 12h30: **Session 2: Multimodal passenger rights**  
*This session will focus on how passenger rights are safeguarded in case of transport in a multimodal context. An open discussion will take place on passenger rights in multimodal transport with relevant stakeholders, from both the industry and passenger sides, also listening to competent authorities.*
- Moderator:**
- Ms Elisabeth Kotthaus, DG MOVE, Head of Unit Social aspects, Passenger Rights & Equal Opportunities

**Panellists:**

- Mr David Classey, Director Planning and Programmes, Travelport
- Mr Pierre Genolini, A. VP International Agreement, Air France
- Mr Jaime Rodríguez Medal, Director, Confibus
- Ms Patrycja Gautier, Legal Officer, BEUC
- Mr Frank Sioen, Advocacy Officer, ENIL, Representative of EDF
- Ms Barbara Forster, Travel Rights Expert, European Consumer Centre Austria
- Ms Maija Ahokas, Director, Finnish Ministry of Transport and Communications

12h30 – 13h30: Lunch break

13h30 – 14h30: **Session 3: Ticketing, payment, distribution: what are the remaining barriers to be addressed?**

*Mandated by the European Parliament, the Commission has launched a study on the legal and commercial barriers of integrated, interoperable, multimodal, cross-border ticketing systems, which will become available by 2020. In this session, the consultants carrying out the study will present its preliminary results.*

**Moderator:**

- Ms Isabelle Vandoorne, DG MOVE, Deputy Head of Unit Sustainable & Intelligent Transport

**Speakers:**

- Ms Simona Frazzani, Grimaldi Studio Legale
- Mr Igor Taranic, VVA

14h30 – 15h00: Coffee break

15h00 – 16h00: **Session 4: Exchange of views on the way forward**

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**Moderator:**

- Mr Matthew Baldwin, Deputy Director-General DG MOVE

**Panellists:**

- Mr Mohamed Mezghani, UITP Secretary General
- Mr Carlo Borghini, Shift2Rail JU Executive Director
- Mr Juan-Jesus Garcia, Amadeus Head of Industry Affairs for Europe, ETTSA Board Member
- Mr Jacob Bangsgaard, ERTICO CEO, MaaS Alliance President

16h00: Concluding remarks by Mr Matthew Baldwin, Deputy Director-General DG MOVE

16h30: End of the conference