



## National Exemptions from the Scope of the Bus and Coach Passenger Rights Regulation

### (Articles 2(4) and 2(5) of Regulation (EU) No 181/2011 concerning the rights of passengers in bus and coach)

*Disclaimer:*

*Each Member State is responsible for the accuracy of the information on the exemptions it gives to carriers from the application of the Regulation. The Commission cannot be held responsible for any missing or outdated information.*

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This Regulation applies in its entirety to regular services where the boarding or the alighting point of the passengers is situated in the territory of a Member State and where the scheduled distance of the service is 250 km or more.












Article 4(2), Article 9, Article 10(1), point (b) of Article 16(1), Article 16(2), Article 17(1) and (2), and Articles 24 to 28 of the Regulation apply to those services even if the scheduled distance of the service is below 250 km.

**However, Member States may exempt two types of services from the application of the Regulation:**

#### **1) Exemption of domestic regular services from the scope of the Regulation in accordance with Article 2(4) of the Regulation**

Member States may, on a transparent and non-discriminatory basis, exempt those domestic regular services where the scheduled distance is equal or above 250 km from the application of the Regulation except from Article 4(2), Article 9, Article 10(1), point (b) of Article 16(1), Article 16(2), Article 17(1) and (2), and Articles 24 to 28. Such exemptions may be granted until 28 February 2017 and may be renewed once for 4 years.

| Member States  | Does the Member State grant exemption from the application of the Regulation for domestic regular services? |
|--|---|
| <br>Austria | NO  |
| <br>Belgium | NO  |

| Member States   | Does the Member State grant exemption from the application of the Regulation for domestic regular services?  |
|---|--|
| <br>Bulgaria       | <b>NO</b>  |
| <br>Croatia        | <b>YES</b>   |
| <br>Cyprus         | <p style="text-align: center;"><b>Not applicable</b></p> <p>[Cyprus has only domestic regular services where the scheduled distance of the service is below 250 km, therefore only Article 4(2), Article 9, Article 10(1), point (b) of Article 16(1), Article 16(2), Article 17(1) and (2), and Articles 24 to 28, of the Regulation apply]</p> |
| <br>Czech Republic | <b>NO</b>  |
| <br>Denmark      | <b>NO</b>  |
| <br>Estonia      | <b>YES</b>   |
| <br>Finland      | <b>NO</b>  |
| <br>France       | <b>NO</b>  |
| <br>Germany      | <b>NO</b>  |
| <br>Greece       | <b>NO</b>  |
| <br>Hungary      | <b>YES</b>   |

| Member States  | Does the Member State grant exemption from the application of the Regulation for domestic regular services?  |
|--|--|
| Hungary  |  |
| <br>Ireland       | NO   |
| <br>Italy         | NO   |
| <br>Latvia        | YES  |
| <br>Lithuania     | NO   |
| <br>Luxembourg  | <p style="text-align: center;"><b>Not applicable</b></p> <p>[Luxembourg has only domestic regular services where the scheduled distance of the service is below 250 km, therefore only Article 4(2), Article 9, Article 10(1), point (b) of Article 16(1), Article 16(2), Article 17(1) and (2), and Articles 24 to 28, of the Regulation apply]</p> |
| <br>Malta       | <p style="text-align: center;"><b>Not applicable</b></p> <p>[Malta has only domestic regular services where the scheduled distance of the service is below 250 km, therefore only Article 4(2), Article 9, Article 10(1), point (b) of Article 16(1), Article 16(2), Article 17(1) and (2), and Articles 24 to 28, of the Regulation apply]</p>      |
| <br>Netherlands | NO   |
| <br>Poland      | NO   |
| <br>Portugal    | YES  |

| Member States   | Does the Member State grant exemption from the application of the Regulation for domestic regular services? |
|---|---|
| <br>Romania          | NO  |
| <br>Slovakia         | YES   |
| <br>Slovenia         | YES   |
| <br>Spain            | NO  |
| <br>Sweden          | NO  |
| <br>United Kingdom | YES   |
| <br>Iceland        |   |
| <br>Norway         |   |
| <br>Switzerland    |   |



**2) Exemption of regular services with a significant part of the service (including at least one scheduled stop) is operated outside the European Union**

Member States may on a transparent and non-discriminatory basis, grant an exemption from the application of the entire Regulation in case of regular services where significant part of the service (including at least one scheduled stop) is

operated outside the European Union. Such exemptions may be granted until 28 February 2017 and may be renewed once for 4 years.

| Member States   | Does the Member State grant exemption from the application of the Regulation for regular services with a significant part of the service (including at least one scheduled stop) operated outside the European Union? |
|---|---|
| <br>Austria          | NO  |
| <br>Belgium          | NO  |
| <br>Bulgaria         | NO  |
| <br>Croatia         | YES   |
| <br>Cyprus         | NO  |
| <br>Czech Republic | NO  |
| <br>Denmark        | NO  |
| <br>Estonia        | YES   |
| <br>Finland        | YES   |
| <br>France         | NO  |

| Member States  | Does the Member State grant exemption from the application of the Regulation for regular services with a significant part of the service (including at least one scheduled stop) operated outside the European Union? |
|--|---|
| <br>Germany       | NO  |
| <br>Greece        | YES   |
| <br>Hungary       | YES   |
| <br>Ireland       | NO  |
| <br>Italy       | NO  |
| <br>Latvia      | YES   |
| <br>Lithuania   | NO  |
| <br>Luxembourg  | NO  |
| <br>Malta       | NO  |
| <br>Netherlands | NO  |

| Member States   | Does the Member State grant exemption from the application of the Regulation for regular services with a significant part of the service (including at least one scheduled stop) operated outside the European Union? |
|---|---|
| <br>Poland           | NO  |
| <br>Portugal         | NO  |
| <br>Romania          | NO  |
| <br>Slovakia         | YES   |
| <br>Slovenia       | YES   |
| <br>Spain          | NO  |
| <br>Sweden         | NO  |
| <br>United Kingdom | YES   |
| <br>Iceland        |   |
| <br>Norway         |   |
| <br>Switzerland    |   |

