

**Regulation 2021/782 on rail passenger rights**  
**Summary Table - Information on national exemptions**

*Situation on 6 July 2023*

*Note: this list of exemptions is based on information provided by Member States and does not therefore represent any view or commitment by the European Commission. Member States that have not provided information yet are marked with an asterisk (\*).*

| Country         | (Sub)urban services<br>Art. 2(6)(a) & 2(8)   |            | Regional services<br>Art. 2(6)(a) & 2(8)   |  | Long-distance domestic services<br>Art. 2(4)  |                 | International services beyond EU<br>Art. 2(6)(b)  |            |
|-----------------|--|------------|--|--|---|-----------------|---|------------|
|                 | Exemptions   | Time-limit | Exemptions   | Time-limit   | Exemptions  | Time-limit      | Exemptions  | Time-limit |
| Austria*        |  |            |  |  |   |                 |   |            |
| Belgium         | None   |            | None   |  | None  |                 | None  |            |
| Bulgaria*       |  |            |  |  |   |                 |   |            |
| Cyprus*         |  |            |  |  |   |                 |   |            |
| Czech Republic* |  |            |  |  |   |                 |   |            |
| Croatia*        |  |            |  |  |   |                 |   |            |
| Denmark         | None   |            | None   |  | None  |                 | None  |            |
| Estonia*        |  |            |  |  |   |                 |   |            |
| Finland         | Yes, only from Article 19 and points (a) and (b) of Article 20, and only for specific commuter traffic services which are specified in a government decree | Unlimited  | Yes, only from Article 19 and points (a) and (b) of Article 20, and only for specific commuter traffic services which are specified in a government decree | Unlimited  | None  |                 | Yes, for all services from/to Russia              |            |
| France*         |  |            |  |  |   |                 |   |            |
| Germany*        |  |            |  |  |   |                 |   |            |
| Greece*         |  |            |  |  |   |                 |   |            |
| Hungary*        |  |            |  |  |   |                 |   |            |
| Ireland*        |  |            |  |  |   |                 |   |            |
| Italy*          |  |            |  |  |   |                 |   |            |
| Latvia          | None   |            | None   |  |   |                 | Yes, for all services from/to Russia              |            |
| Lithuania*      |  |            |  |  |   |                 |   |            |
| Luxembourg*     |  |            |  |  |   |                 |   |            |
| Malta*          |  |            |  |  |   |                 |   |            |
| Netherlands*    |  |            |  |  |   |                 |   |            |
| Poland          | Yes, only from Articles 9 (2-3), 12 (3), 15, 17, 18 (3), 19, 20 (2-6)  | Unlimited  | Yes, only from Articles 9 (2-3), 15, 17, art. 18 (3), 19, art. 20 (2-6)  | 3) (until 9 December 2028) and Article 18(3) (until 6 June 2023)   | None  |                 | Yes, only from Articles 9 (3), 12, 15, and 18 (3) | Unlimited  |
| Portugal*       |  |            |  |  |   |                 |   |            |
| Romania         | Yes, for all Articles except Articles 5, 11, 13, 14, 21, 22, 27 and 28   | Unlimited  | Yes, for all Articles except Articles 5, 6, 11 to 14, 18(3), 21 to 28.   | Unlimited, except for Articles 12(1) and 18(3) (until 7 June 2028) | Yes, from Articles 15, 17 and 19, points (a) and (b) of Article 20(2) and Article 30(2) | December 2029   | Yes, for all Articles                             | Unlimited  |
| Slovenia*       |  |            |  |  |   |                 |   |            |
| Slovakia        | Yes, for all Articles except Articles 5, 11, 13, 14, 21, 22, 27 and 28   | Unlimited  | Yes, for all Articles except Articles 5, 6, 11 to 14, 18(3), 21 to 28.   | Unlimited, except for Articles 12(1) and 18(3) (until 7 June 2028) | Yes, from Article 19, points (a) and (b) of Article 20(2) and Article 30(2)             | 3 December 2029 | None  |            |
| Spain*          |  |            |  |  |   |                 |   |            |
| Sweden          | Yes, only from Articles 8, 8(1) and 17 to 20, and only for domestic rail services of less than 150 km  | Unlimited  | Yes, only from Articles 8, 8(1) and 17 to 20, and only for domestic rail services of less than 150 km  | Unlimited  | None  |                 | None  |            |

| Country         | Services strictly operated for historic or touristic use<br>Art. 2(2) |            | Access to traffic and travel information<br>Art. 2(5) & 10 |             | PRM pre-notification period (36h instead of 24h)<br>Art. 24(a) |              |
|-----------------|---|------------|--|-------------|--|--------------|
|                 | Exemptions  | Time-limit | Exemptions   | Time-limit  | Exemptions   | Time-limit   |
| Austria*        |   |            |  |             |  |              |
| Belgium         | None  |            | None   |             | None   |              |
| Bulgaria*       |   |            |  |             |  |              |
| Cyprus*         |   |            |  |             |  |              |
| Czech Republic* |   |            |  |             |  |              |
| Croatia*        |   |            |  |             |  |              |
| Denmark         | None  |            | None   |             | Only for cross-border rail services via Germany                | 30 June 2026 |
| Estonia*        |   |            |  |             |  |              |
| Finland         | Yes, for all Articles except Articles 13 & 14                         | Unlimited  | None   |             | None   |              |
| France*         |   |            |  |             |  |              |
| Germany*        |   |            |  |             |  |              |
| Greece*         |   |            |  |             |  |              |
| Hungary*        |   |            |  |             |  |              |
| Ireland*        |   |            |  |             |  |              |
| Italy*          |   |            |  |             |  |              |
| Latvia          | Yes, for all Articles except Articles 13 & 14                         |            | Yes  | 6 June 2030 | Yes  | 30 June 2026 |
| Lithuania*      |   |            |  |             |  |              |
| Luxembourg*     |   |            |  |             |  |              |
| Malta*          |   |            |  |             |  |              |
| Netherlands*    |   |            |  |             |  |              |
| Poland          | Yes, for all Articles except Articles 13 & 14                         | Unlimited  | Yes  | 6 June 2030 | None   |              |
| Portugal*       |   |            |  |             |  |              |
| Romania         | Yes, for all Articles except Articles 13 & 14                         | Unlimited  | Yes  | 7 June 2030 | Yes  | 30 June 2026 |
| Slovenia*       |   |            |  |             |  |              |
| Slovakia        | Yes, for all Articles except Articles 13 & 14                         | Unlimited  | None   |             | None   |              |
| Spain*          |   |            |  |             |  |              |
| Sweden          | Yes, for all Articles except Articles 13 & 14                         |            | None   |             | None   |              |